Boost Your Business with AI-Powered Communications

Smarter Communications. Stronger Business Outcomes.

Boost your organization's potential with built-in AI to enhance productivity, increase focus, and improve overall business performance. Our intelligent business communications and collaboration platform is enhanced with powerful, embedded AI capabilities designed to streamline communication workflows, reduce administrative tasks, and surface actionable customer insights.

Unified Communications (UC)

Get the Most from Every Call, Meeting, and Interaction - Empower Employees and Maximize Your Value Proposition to Customers.

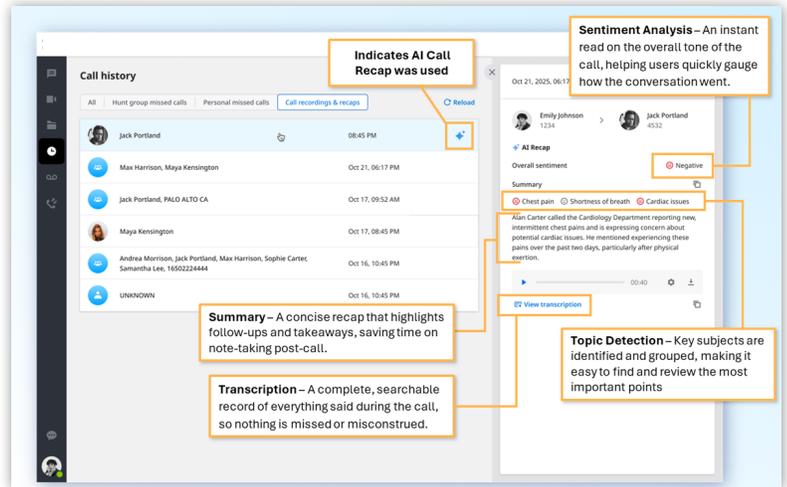With built-in, secure, and easy-to-use tools, you can:

- Boost employee productivity without disrupting workflows

- Drive better outcomes from meetings and calls

- Deliver intelligence across the customer experience lifecycle

AI Call Recap
Get the most out of your employees, providing customers the best service possible

AI Call Recap transforms post-call follow-up by delivering AI-generated call summaries, key topics and discussion points, the sentiment of the call and topics discussed, and a full transcription.

AI Call Recap turns every call into a valuable asset, with clear, AI-powered post-call visibility into what was said, how it went, and what matters most. It helps employees stay engaged during call conversations and save time on follow-ups. It helps managers ensure an accurate account of call conversations that can be used for dispute resolutions, coaching, and analytics.
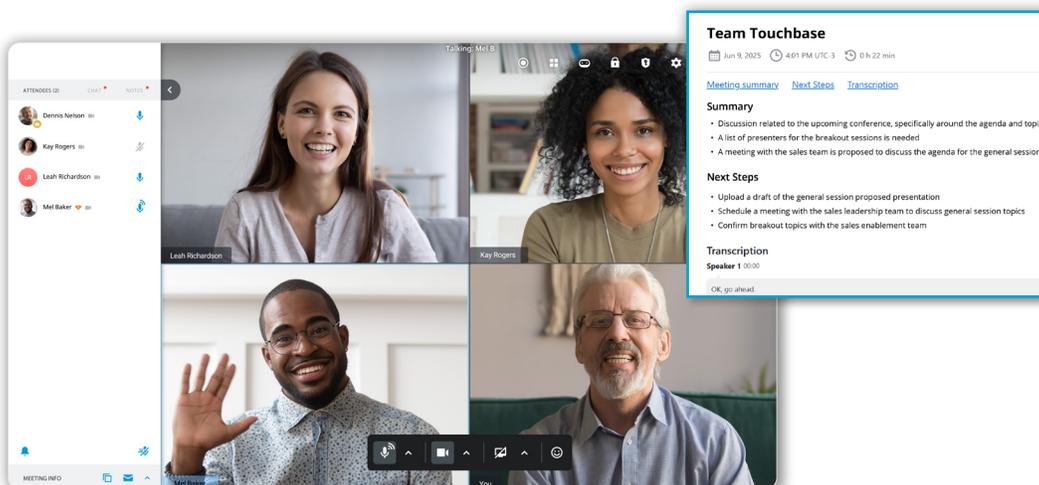

AI Meeting Recap
Get the most out of your meetings

Included within our UC meeting capabilities, this feature uses AI to deliver powerful post-meeting summaries, action items, and transcripts.

AI Meeting Recap automatically transcribes your recorded meetings and delivers clear, AI-generated summaries, action items, and key topics—making it easy to share insights with participants. It eliminates manual note-taking, boosts engagement, drives accountability, and saves time for everyone involved.
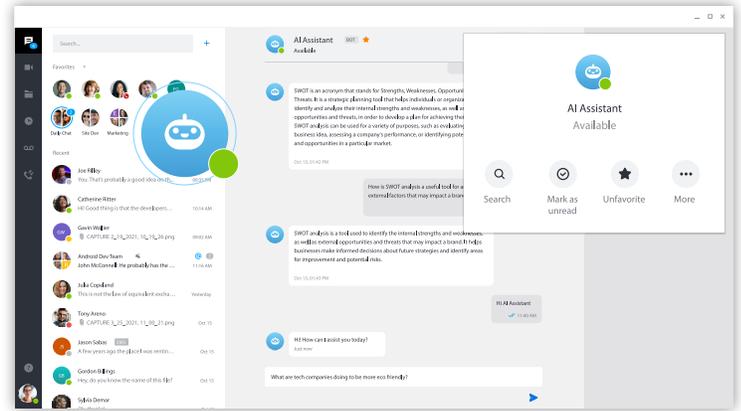
AI Assistant
Get the most out of your day

A built-in generative AI tool inside the UC app, AI Assistant helps employees tackle routine and complex tasks without switching context or apps.

Use AI Assistant to help write content, summarize emails, translate text, solve problems, generate code, and rephrase messages - all within the UC desktop and mobile apps. It's secure, context-aware, and never uses your data to train AI models.

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